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 1
           NEW YORK CITY TEACHERS' RETIREMENT SYSTEM
                     REGULAR BOARD MEETING
              Held on Thursday, March 21, 2019
 4
                             at
 5
                        55 Water Street
 6
                      New York, New York
 7
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    ATTENDEES:
 9
    JOHN ADLER, Chairperson, Trustee, Finance
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   PATRICIA REILLY, Executive Director, TRS
11
    THADDEUS MCTIGUE, Deputy Executive Director, TRS
    DAVID KAZANSKY, Trustee, TRS
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13
    THOMAS BROWN, Trustee, TRS
   DEBRA PENNY, Trustee, TRS
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15
   JOHN DORSA, Trustee, Comptroller's Office
   LINDSAY OATES, Trustee
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17
    VALERIE BUDZIK, TRS
18 RENEE PEARCE, TRS
19 LIZ SANCHEZ, TRS
20 SUSAN STANG, TRS
21 ROBERT BETHELMY, TRS
22 KAVITA KANWAR, TRS
23 ANNETTE HANRAHAN, TRS
24
    ANTHONY MEZZACAPPA, TRS
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   ATTENDEES (Cont'd)
   CARMELA CRIVELLI, TRS
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 3
   SHERRY CHAN, Chief Actuary
   MARTA ROSS, Corporation Counsel
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   MEL AARONSON, Emeritus
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0003
           PROCEEDINGS
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                    (Time noted: 3:37 p.m.)
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 4
          CHAIRPERSON ADLER: Good afternoon.
 5
     Welcome to the Teachers' Retirement System
     general board meeting for March 21, 2019.
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 7
        Patricia, please call the roll.
 8
          MS. REILLY: John Adler?
 9
          CHAIRPERSON ADLER: I am here.
10
          MS. REILLY: Thomas Brown?
11
          MR. BROWN: Present.
12
          MS. REILLY: David Kazansky?
13
          MR. KAZANSKY: Present.
14
          MS. REILLY: Lindsay Oates?
15
          MS. OATES: Present.
16
          MS. REILLY: Debra Penny?
17
          MS. PENNY: Present.
18
          MS. REILLY: John Dorsa?
19
          MR. DORSA: John Dorsa for the
20
     Comptroller.
21
          MS. REILLY: We have a quorum.
22
          CHAIRPERSON ADLER: Thank you so
23
    much.
24
        Let's proceed.
25
          MS. REILLY: Next is an update on TRS
0004
 1
     operations. Kavita will give us that.
 2
          MS. KANWAR: TRS began work on the
     efforts to notify members required to take
 4
     a minimum distribution from the TDF
 5
     account in 2019.
 6
        In late April, TRS will begin providing
 7
    RMD notifications to an estimated 3,300
 8
     first time RMD recipients.
 9
        In addition, approximately 30,000
10
    members and 1,000 TD beneficiary
11
    participants who received RMDs last year
12
    will be notified of the requirements to
13
    receive another RMD in this calendar year.
14
        TRS is now on Instagram. We hope to
15
     engage with a different segment of our
16
     membership, increasing awareness of TRS
17
     and driving traffic to our website.
18
     Instagram is our fourth social media
19
     channel, joining FaceBook, Twitter and
20
     U-Tube. Follow us on Instagram at TRSNYC.
21
          MS. REILLY: Thank you.
22
          CHAIRPERSON ADLER: Thank you.
23
          MS. REILLY: Next is a report from
24
     the Actuary.
25
          MS. CHAN: Thank you, Patricia.
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        The first memo in the packet is the
 2
     Chapter 41 2016, the reimbursement that
     TRS should be -- from the state, because
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this law allows statewide benefit
     enhancements, and allows members to
     purchase military service to count towards
 7
     their pension benefit.
 8
        Because it is a statewide enhancement,
 9
     it does allow the retirement system to
10
     seek reimbursement from the state.
11
        For fiscal year 2018, this amounts to,
12
     after members pay their portion, would be
13
     about $1.67 million. This represented 41
14
     participants who bought a total of 96
15
     years of service.
16
          CHAIRPERSON ADLER: Any questions for
17
     Sherry about the Chapter 41 reimbursement?
18
          (No response.)
          MS. CHAN: The second item is a
19
20
     fiscal note, the fiscal note season has
21
     started. There are two that were issued
     that affected TRS by the time board
22
23
    materials went out.
24
        The first one is an extension of the
25
     interest rate used to calculate the
0006
 1
     employer contribution. There is interest
     legislation to propose to have this
 3
     discount rate remaining at 7 percent for
    two upcoming fiscal years, fiscal year
 5
     2020 as well as 2021. Because we are
 6
     keeping the same rates, there is no change
 7
     in cost.
 8
        The second fiscal note is a picture
 9
    bill for a gentleman named Jonathan
10
    Grossman. He wants the lump sum value of
    his vacation time before he retired to
11
12
     count toward his retirement benefit. And
     this is a Tier 1 member with a retirement
13
14
     date of September 2010.
15
        And including this additional vacation
16
     time in his final salary would increase
17
    the funded accrued liability by $234,000.
18
     Because he is retired, there is no
19
     amortization for this amount. And if the
20
     legislation passed, it would be called in
21
     one year. Everything would be paid in one
22
     year.
23
          CHAIRPERSON ADLER: Thank you.
24
        Any questions for Sherry about the
25
     fiscal note report?
0007
 1
          (No response.)
 2
          Thank you.
 3
          MS. CHAN: Thank you.
 4
          MS. REILLY: Next on the agenda is
     the executive director's report. The
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first item is the matter of the next
 7
    meeting. It's been suggested that the
    next regular meeting of the Teachers'
    Retirement Board be held on the third
10
    Thursday of the month, April 18, 2019.
11
    Mark your calendars.
12
        The second item on the executive
13
     director's report is the authorization to
14
     the Comptroller of City of New York to
15
     invest certain funds.
16
         MR. KAZANSKY: Waive the reading,
17
    please.
18
          CHAIRPERSON ADLER: So we have the
19
    quarterly authorization to the Comptroller
20
    to invest QPP funds.
21
        Is there a motion to adopt the
22
     resolution?
23
          MR. KAZANSKY: So moved.
24
          CHAIRPERSON ADLER: Is there a
25
    second?
8000
1
         MS. PENNY: Second.
 2
          CHAIRPERSON ADLER: Discussion?
 3
          (No response.)
          All those in favor of the motion to
 5
     approve the authorization to the
     Comptroller to invest certain QPP funds,
 7
    please say "Aye."
 8
          (A chorus of "Ayes.")
 9
          All opposed say "Nay."
10
          Any abstentions?
11
          (No response.)
12
          CHAIRPERSON ADLER: I believe it's
13
    unanimous. Motion carries.
          MS. REILLY: Next is the resolution
14
     for authorization to the Comptroller of
15
16
     the City of New York to invest certain tax
17
     deferred annuity funds.
18
         MR. KAZANSKY: Please waive the
19
     reading.
20
          CHAIRPERSON ADLER: So we have the
21
     quarterly resolution to authorize the
22
     Comptroller to invest certain TDA funds.
23
        Is there a motion?
24
         MR. BROWN: So moved.
          CHAIRPERSON ADLER: Is there a
25
0009
1
    second?
 2
          MR. DORSA: Second.
 3
          CHAIRPERSON ADLER: Thank you, Mr.
 4
    Dorsa.
 5
        Any discussion?
 6
          (No response.)
          All in favor of the motion to
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authorize the Comptroller to invest
 9
     certain tax deferred annuity funds please
     say "Aye."
10
11
          (A chorus of "Ayes.")
12
          All opposed please say "Nay."
13
          Any abstentions?
14
          (No response.)
15
         Motion carries.
          MR. DORSA: Thank you.
16
17
          CHAIRPERSON ADLER: Thank you.
18
          MS. REILLY: Next is the resolution
19
     for the New York City Office of the
20
     Actuary's fiscal year 2018 reimbursement
21
     calculation, resulting from Chapter 41 of
22
     the laws of 2016.
23
          MR. KAZANSKY: Please skip to the
24
     resolves.
          MS. REILLY: "Resolved, that the
25
0010
    Teachers' Retirement Board of Trustees
 1
 2
     approves a voucher in the amount
     $1,668,263 for fiscal year 2018 to be
    submitted to the State Comptroller for
 5
     audit, warrant and payment to TRS as
    reimbursement for carrying out the
 7
    provisions of Chapter 41."
          CHAIRPERSON ADLER: Is there a motion
     to approve the resolution for the Chapter
10
     41, 2018 fiscal year reimbursement?
11
          MR. KAZANSKY: So moved.
12
          CHAIRPERSON ADLER: Is there a
13
    second?
14
          MS. PENNY: Second.
15
          CHAIRPERSON ADLER: Any discussion?
16
          (No response.)
17
          All in favor of the motion please say
     "Aye."
18
19
          (A chorus of "Ayes.")
20
          All opposed please say "Nay."
21
          Any abstentions?
22
          (No response.)
23
          Motion carries.
24
          MS. REILLY: So next is the calendar.
25
     The first item on the calendar is the
0011
 1
    matter of approval of all the minutes for
    the month of February, which is the
    February 6 CIM meeting minutes, the
    February 7 TRS investment meeting minutes,
 5
    and the February 28, 2019 TRS Board
    meeting minutes.
          CHAIRPERSON ADLER: Is there a motion
     to approve the three sets of minutes for
     the month of February?
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10
          MR. BROWN: So moved.
11
          CHAIRPERSON ADLER: Is there a
12
   second?
13
          MR. KAZANSKY: Second.
14
          CHAIRPERSON ADLER: Thank you.
15
        Any discussion.
16
          (No response.)
17
          All in favor of the motion to approve
18
     the February minutes, please say "Aye."
19
          (A chorus of "Ayes.")
20
          All opposed say "Nay."
21
          Any abstentions?
22
          (No response.)
23
          Motion carries.
24
          MS. REILLY: The items on the
25
    calendar have been electronically sent to
0012
 1
   all the Trustees.
 2
          MR. KAZANSKY: Please waive reading
   of the calendar.
          CHAIRPERSON ADLER: Is there a motion
 4
 5
    to approve the calendar items for March
 6
     21, 2019?
 7
          MR. BROWN: So moved.
          CHAIRPERSON ADLER: Is there a
 8
 9
    second?
10
          MR. DORSA: Second.
11
          CHAIRPERSON ADLER: Discussion of the
12
    calendar?
13
          (No response.)
14
          All in favor of the motion to approve
15
     the calendar for March 21, 2019 please say
16
     "Ave."
17
          (A chorus of "Ayes.")
18
          All opposed say "Nay."
19
          Any abstentions?
20
          (No response.)
21
          Motion carries.
22
          MS. REILLY: Next on the agenda is
23
   other business. Patricia Reilly will do a
24
    presentation.
25
          CHAIRPERSON ADLER: Thank you.
0013
 1
          MS. REILLY: Good afternoon,
 2
     everyone. Today's presentation will be
 3
     some highlights of the thirty minute
    presentation that I gave to the New York
 5
    City Office of the Actuary back in
     January.
 7
        I was invited to be a guest speaker at
    the monthly professional development
 9
    meeting. I appreciated it.
10
          MS. CHAN: We appreciated you being
11
     there.
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12 MS. REILLY: First, I presented to 13 the Office of the Actuary information 14 about my career background; and then an 15 overview of TRS departments, roles and 16 responsibilities. I compared some TRS history of financial statistics with them 17 18 to show who we were back in 1917 and who 19 we are today; my vision for modernizing 20 the agency and some challenge that we at 21 TRS have as part of being a retirement 22 system. 23 So, here I am (indicating screen). 24 Some of the highlights of my journey to 25 become the executive director of Teachers.

I won't go back as far as my journey began, pretty far back. In 1988 I did become -- actually, in 1988 I actually became the deputy director of the information technology department for the Mayor's Office, under Mayor Koch. dating myself there.

And then I was promoted to director of information technology under the Dinkins administration. I won't go through the Giuliani administration.

In 1994 I became the deputy director of information technology here at the Teachers' Retirement System. And then in 2003 we created a new department, which is called the Business Solutions Group; and as I said at the Actuary's Office, behind my back it was called the BS Group.

(Laughter.)

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It's now our office of operations. became director of that group.

From there I was promoted to become the deputy executive director of the Teachers' Retirement System in 2010. And then in 2013 I was promoted to executive director.

So, I just think that my career, especially my career in New York, shows my deep commitment to both the City of New York as well as the Teachers' Retirement System. And that's why I shared it with you today.

Here I have -- I distributed a high level organization chart, which you should have. And it gives you the name of each director and the department they direct. I think that in most cases the name of the unit gives you a clear indication of what type of work is being provided by those

14 departments. 15 But if you are interested in knowing 16 about any one of these departments right 17 now, if you would like a little more 18 information I'm happy to talk to you about 19 20 CHAIRPERSON ADLER: I have a 21 question. Why are there two rectangles in 22 blue and everyone else is in orange? 23 MS. REILLY: Because those are two 24 departments that are really units, not 25 departments. So we have departments and 0016 1 within departments are multiple units. 2 These two units report to Thad and I. they are different than most of the other units in TRS, who report directly to the 5 director. These two report actually to 7 One is the program management office, and they manage the modernization project 8 for us. And then the quality center for 9 10 excellence is all of the testing, the 11 people who do testing of the new systems 12 prior to implementations into production. 13 So they both report to me, that's why they 14 are in blue. 15 So, this is a picture of the first 16 annual report of the Teachers' Retirement 17 System (indicating screen), and there's 18 some really interesting facts in that 19 report. 20 So, for instance, on August 1, 1917 the 21 Teachers' Retirement System was 22 established; and we had 20,796 teachers 23 who were enrolled as members here. And we 24 had 1,398 pensioners who were taken over 25 from the old pension fund brought in. 0017 1 On December 31, 1917, our total assets were \$758,538.72. Today the Teachers' 2 3 Retirement System has over 209,000 in service or retirement. And in fiscal year 5 2018, we had \$54.5 billion in total assets 6 in our QPP program, and \$33.3 billion in 7

our TDA program. There are approximately 153,800 members

who have TDAs. So we've come a long way from 1917.

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In-service we have 95,000 members; and then 56,000 deferred retirees, and 2,800 annuitants. So our total percentage of all members with TDAs is 73.6 percent, which is a pretty high rate.

16 CHAIRPERSON ADLER: How many 17 annuitants? 18 MS. REILLY: 95,000 in service, 19 56,000 deferred and total annuitants 20 2,800. 21 CHAIRPERSON ADLER: 2,800? 22 MS. REILLY: People don't really 23 annuitize their TDAs that much. 2.4 CHAIRPERSON ADLER: I'm surprised 25 it's so low. 0018 1 MS. REILLY: -- roll it over. 2 We have a 73.6 percent enrollment, 3 which is pretty high. And our average service retirement allowance for members is \$51,108. That overall allowance goes 5 6 down a little bit when you include disability retirees and continuing 7 beneficiaries, to 49,422. Something else I went over with the 10 Actuary was my vision for modernizing the 11 Teachers' Retirement System. And I was 12 envisioning how to modernize the agency 13 around what is our primary goal of being 14 member-centric. 15 I considered many questions such as, 16 What information technology and 17 infrastructure changes should we invest 18 in, in order to benefit the agency and our 19 members today, that will sustain us well 20 into the future. 21 I also thought about what kind of 22 changes were needed in our business 23 processes to align with the changes in 24 technology. And one way of achieving this 25 goal was to provide self-service features 0019 1 through our updated website. 2 And it's actually mobile friendly, and 3 we also are now doing a lot communicating with our members through --5 communications. That's one of the ways that we're allowing the system to be available to our members 24/7. 8 In regard to staff, I asked the 9 question, What kind of skills and 10 knowledge and competences do people have 11 presently, and what will they need in the 12 future to meet the ever-changing needs of 13 our members? 14 We're working with HR to document the 15 skills and competencies necessary to be 16 successful at TRS, and we're evaluating 17 where the staff are against those skills

and competencies in order to help us determine what the gaps are, so we can provide training and mentoring to help staff fill those gaps.

Modernization, which is the project, affects every aspect of our business. As a form of modernizing we communicate with our members. In an effort to become more

eco-centric, we switched over to supplying our statements electronically; which certainly saves a lot of he trees, and actually saves us a lot of money.

Our members are able to get all of their statements through our member portal on the website.

For the first time in 2018 our annual benefits statements were available only online through a secure portal.

We also strengthened and expanded our social media efforts, including what we talked about this morning, for those members who prefer to communicate with us through using this platform. So now we're on Twitter, FaceBook and U-Tube, and also on Instagram.

As far as the modernization project is concerned, we'll soon be implementing Phase 4 of our Aspen system. And Phase 4 focuses primarily on death benefits, online payments and the Office of the Actuary death benefit certifications and death valuation processes.

25 Some of the Office of the Actuary staff 0021

have really been instrumental in helping us with the design of Phase 4, for those processes, as well as helping us to test them, and we really appreciate and are thankful for making that a reality.

As you might imagine, staff training is a critical component of the success of this phase and all phases of our modernization efforts.

We have an operational readiness team, where subject matter experts and external and internal trainers are training on the new functionality of Phase 4. They're preparing for that, because training will start soon, and staff will learn how to operate a new operating model that allows member requests.

So when a member goes online, makes a request through the website for, for $\,$

instance, a loan, it goes straight
through. The system checks to make sure
they have the right balances, that
everything is in order. It goes straight
through to sending that check to the
member's EFT account, best case scenario
mossile.

for us.

1 2

If there's a problem with that, with any part of that, then it comes out of that straight through process and it goes to our fulfillment group, who then deals with whatever issues prohibited it from going straight through, and then gets the member or contacts the member to let the member know what the problem was.

So, I think in the future we will be very efficient, very automated, which really will allow us to provide our members with a higher level services for when they do have a problem; because we will be able to have the staff who will be problem solvers. Instead of being paper pushers, they'll become problem solvers. We will be able do all the work to insure that the members have the services they need.

So, what we talked about at the Actuary's Office was that, we have a very big challenge, we've always had this challenge, and it continues today in our modernization project. And that's, it's

very difficult for Teachers' Retirement System to obtain employment information accurately and in a timely manner from our employers.

For our problematic employers, CUNY, because they don't really have one consolidated feed to send payroll data through. The information comes to us from individual colleges. It's actually service data, not payroll. All that information comes up from the individual colleges, and it's not in any type of standard format. So that makes that process very manageable.

We continue to work with CUNY to be able to achieve the modernized file transfer that will help us in our --

Lastly, the key points that I did emphasize when I presented to the Office of the Actuary, is ongoing supportive relationship between our office and the

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Office of the Actuary. The assistance
23
     that we received is really invaluable,
24
    particularly with valuations, revisions,
25
     and the Office of the Actuary death
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 1
    benefit calculations and debt -- as well
    as certification of our retirements.
 2
        We really appreciate the working
    relationship we have with the Office of
 5
    the Actuary. We believe we will continue
    to work well together well into the
 7
    future.
 8
        So, that was my condensed version of
 9
    the 30 minute presentation. Opening up
10
     for any questions.
11
          CHAIRPERSON ADLER: Any questions for
12
     Patricia?
13
          (No response.)
14
          Thank you.
15
          MS. REILLY:
                      Thank you.
          CHAIRPERSON ADLER: That takes us to
16
17
    questions and comments from the public?
18
    Any questions or comments from the public?
19
          (No response.)
20
          No questions.
21
          It appears that we have an executive
22
    session item. So a motion to enter
     executive session would be in order.
24
          MS. PENNY: I move, pursuant to
25
    Public Officer Law Section 105, to go into
0025
    executive session for discussions
 1
    regarding specific contract matters.
          CHAIRPERSON ADLER: Is there second?
 3
 4
          MR. DORSA: Second.
 5
          CHAIRPERSON ADLER: Any discussion?
 6
          (No response.)
 7
          All in favor of the motion to enter
     executive session please say "Aye."
          (A chorus of "Ayes.")
 9
10
          All opposed say "Nay."
11
          Any abstentions?
12
          (No response.)
13
          Motion carries.
14
15
16
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0026
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          (Whereupon, the Board entered
 2
     executive session.)
 3
          MR. DORSA: Can I make a motion to go
 4
     into public session?
 5
          CHAIRPERSON ADLER: Please do.
 6
        Is there a second?
 7
          MS. PENNY: Second.
 8
          CHAIRPERSON ADLER: Discussion?
 9
        All in favor of the motion to exit
10
     executive session and return to public
     session please say "Aye."
11
          (A chorus of "Ayes.")
12
13
          All opposed say "Nay."
14
          Any abstentions?
15
          (No response.)
16
          (Whereupon, the Board returned to
17
    public session.)
         CHAIRPERSON ADLER: We're back in
18
19 public session.
20
        Susan, would you please report out of
21
     executive session?
22
          MS. STANG: In executive session an
23
     investment matter was discussed.
24
    Consensus was reached, which will be
25
     announced at the appropriate time.
0027
 1
          CHAIRPERSON ADLER: Thank you.
 2
        I believe that concludes our business
 3
     for today.
        Is there a motion to adjourn?
          MR. BROWN: So moved.
 5
 6
          CHAIRPERSON ADLER: Is there a
 7
    second?
 8
          MR. KAZANSKY: Second.
 9
          CHAIRPERSON ADLER: Any discussion?
10
          (No response.)
11
          All in favor of the motion to adjourn
12
     please say "Aye."
13
         (A chorus of "Ayes.")
14
          All opposed say "Nay."
15
          Any abstentions?
16
          (No response.)
17
          We're adjourned.
18
          (Whereupon, at 4:05 p.m. the matter
19
    was concluded.)
20
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0028	
1	
2	CERTIFICATION
3	
4	I, Jeffrey Shapiro, a Shorthand
5	Reporter and Notary Public, within and for the
6	State of New York, do hereby certify that I
7	reported the proceedings in the within-entitled
8	matter, on Thursday, March 21, 2019, at the offices
9	of the NEW YORK CITY TEACHERS RETIREMENT SYSTEM, 55
10	Water Street, New York, New York, and that this is
11	an accurate transcription of these proceedings.
12	IN WITNESS WHEREOF, I have hereunto
13	set my hand this 25th day of March, 2019.
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15	
16	
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18	
19	JEFFREY SHAPIRO
20	
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22	
23	
24	
25	